



Volunteer Role Description

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| Role title |
| Stable Management (Cæ ã ^) |
| Purpose of your role |
| To muck out stables, groom horses, clean tack. Excercise horses. Clean stables, toilets and volunteer/visitor area. Support other volunteers and visitors with special needs. |
| Type of work you will be involved with |
| To skip out stables daily. Make up feeds and feed and water horses. Groom daily while checking for injuries and infections, give love and attention to all horses. When confident, excercise horses. Help keep the Centre clean, washing down and cleaning of Rescue Wagon Horse care and management Help out at shows and fundraising events. Assisting with the use of centre equipment (e.g., tack, safety equipment, grooming kits). Informing visitors about the Centre and its facilities. Encouraging other volunteers and visitors to work within a team to complete tasks. Assisting with customer care at the centre, including assisting volunteers and visitors with special needs. Encouraging membership of RRC and informing its community on Social Media. Reporting any Health and Safety issues Oppertunity to attend free courses on first aid, fundraising etc. |
| Skills and abilities you will be using in your role |
| Friendly, enthusiastic and welcoming personality. Flexibility to work throughout the complex on a range of tasks. Ability to communicate well with members of the public of all ages. Knowledge of the work of RRC (training will be given) Enthusiasm for animal welfare and working with special needs. Customer service skills & confidence to actively promote RRC and encourage membership. The ability to work as part of a team. Ability to multi-task at peak times |
| You will be based at |
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| Times/days we would like you to be available |
| Flexible but a minimum of one half day a week would be preferred. The Centre is open 7 days a week |
| Benefits to you |
| Working in a fabulous and uniqe Rescue Centre helping animals and people with special needs. Being part of the community. Helping the Charity become established throughout the UK . Opportunity to enhance and share knowledge about and passion for Animal Welfare. Develop skills in customer service and communication. Become a valued member of a professional team. |
| Your supervisor : |
| RRC Centre Manager |
| Other key RRC relationships |
| Community and Education Officer Carlise College, Rescue Centre Vets and Assistants, Admin Services & Sales Manager, Payback Supervising Officer Cumbria Probation Team. |
| Notes/Special requirements |
| This centre hosts family events – so a child friendly approach is required. |